



Enterprise Software Development, LLC

Enterprise Software Development LLC (ESD) is a leading consulting firm specializing in software application implementations, systems integration, IT management and infrastructure support for a variety of Fortune 500 companies including McDonald's Corp., Kelly Services, Ford Motor Credit, Capahlon, and Newell Rubbermaid. In the healthcare industry, ESD manages one of the nation's largest pools (over 300 consultants) specializing in Cerner, Eclipsys, Epic, and McKesson Electronic Medical Record (EMR) system integration.

The Problem:

To remain competitive and successful in the marketplace, ESD has two critical operational areas that must be managed: #1 The daily scheduling and management of hundreds of consultants, working at various U.S. and overseas locations requires a seamless process to ensure accurate documentation of work hours and exception reporting. #2 To continue business growth, ESD must respond quickly to customer requests for new consulting positions. Each of these areas required significant man-hours and expense to coordinate.

The Solution:

Staffing Angel On-Demand™ created a solution that allowed new positions to be entered into the application by an ESD Manager. Staffing Angel™ would then immediately send an e-mail and text message to all available and qualified personnel regarding the position. Once a position is accepted by a consultant, Staffing Angel™ allows the consultant to enter electronic timesheets and documentation for daily work. Every ESD client is given a username and password to Staffing Angel™ allowing read-only access to reports for approval of timesheets for each consultant on each project. Timesheets can now be approved in seconds with the click of a mouse and provide the client with increased accuracy and historical reporting.

The Result:

Staffing Angel On-Demand™ has given ESD seamless automation for project management from the first click of an open position through each step of the project management process. The automated notification process for open jobs has significantly increased the amount of consultants placed for ESD. Additionally, ESD has realized significant savings in reduced FTE hours for project management.

Kelly Mulligan, Operations Director for ESD elaborates:

"We have found the use of Staffing Angel™ to eliminate 1.5 FTE's from our office staff because of the ease of the software to allow the user to maintain their contact information, and availability for scheduling. We also utilize Staffing Angel™ to track hours worked, skill sets to match our clients' needs and check and balance for internal accounting. We completed our installation of Staffing Angel™ in 2006. The installation of the application and its transition were basically seamless thanks to the expertise of the staff at Staffing Angel™. We are completely satisfied with our decision"