

DeKalb Health System Accommodates Multiple Facility Scheduling Requirements via the web using Staffing Angel™

VHA Georgia Health System utilizes Staffing Angel RN™ for multi-campus Health System scheduling and staffing.

Managing the schedule for a unit is difficult. Managing the schedule for a facility adds to this complexity. Managing the schedule for multiple units within multiple facilities of a large health system with over 2000 concurrent users and allowing the FTEs to cover shifts out side his/her home unit can be a daunting challenge. DeKalb Health System (DKHS) has successfully accomplished this operational feat through the use of Staffing Angel™.

DKHS is comprised of three facilities; DeKalb Decatur Hospital, DeKalb Medical Center, DeKalb Hillendale Hospital and is a leader in providing healthcare for a large percentage of the population in Metro-Atlanta, GA. Staffing Angel RN will automate the process of nurse and allied health scheduling and staffing allowing hospital management and employees to schedule and manage shifts via the internet.

Slow and Sure Wins the Race – An application that Evolves with Customer Needs:

DKHS chose to first implement Staffing Angel at their largest facility, DeKalb Medical Center (DKMC), a 450 bed hospital in Decatur, GA. DKMC employs a decentralized process for scheduling and staffing, as each unit basically supplies and manages its own staff. The flexibility of Staffing Angel to adapt to the needs of each unit and accommodate different units launching the application in a staggered timeline, proved to be a key component to a successful launch. Barbara Kleynan, Nursing IT Coordinator explains, ***“I feel that smaller facilities could do launch more quickly – we chose not to roll it out quickly”.*** ***“We have allowed a lot of individual areas to make changes to the software to fit their units – every nursing area is not the same as another and they have their own staffing issues; some areas have calls, secondary, voluntary – various differences so over year have tweaked an enormous amount of information. Staffing Angel has been wonderful– they have taken our suggestions and placed them into practice, which has been advantageous.”***

Straightforward, Flexible Installation and Launch

Barbara comments further on working with HNS Software, LLC for customization of Staffing Angel. ***“We have tweaked a great deal of processes and they are excellent. A rare instance when a department requests something they can’t do – very seldom – extremely rare.”*** ***“I am very impressed with the overall care and management of the team that we have had, especially the ability to get quick answers. The team’s availability is the best I have seen.”*** ***“The individuals deploying Staffing Angel are professional and do a good job of dealing with the staff.”***

Staffing Angel RN is a highly scalable solution designed to automate the labor management processes of scheduling and staffing. Staffing Angel RN harnesses the power of the web through a “rules-based” application to provide the ultimate in schedule automation while ensuring the correct clinical mix for every shift and every unit within a hospital. Staffing Angel RN can be accessed from any internet connection by all users allowing full optimization of all FTE and PRN employees. Self-scheduling, Set-Scheduling, Dispatching Open needs, and Shift Bidding paired with comprehensive, proactive real-time reports are but just a few features offered.

About DeKalb Health System

DeKalb Health System provides Metro-Atlanta with healthcare services via an integrated 675-bed system comprised of DeKalb Decatur Hospital and DeKalb Medical Center each located in Decatur, GA and DeKalb Hillendale Hospital, located in Lithonia, GA. A member of VHA Georgia, DeKalb Health System’s medical staff totals 775 physicians and the hospital employs 3800 clinical and support staff.

About HNS Software, LLC

Founded in 2000, HNS Software was formed with a vision to develop and harness the power of web-based applications to solve the age-old dilemma of taming the chaos of labor-management and staffing/scheduling. We are a nimble, customer-centric organization that does not subscribe to a “one-size-fits-all” approach to application development. Our applications achieve real-world results and are built to provide both immediate and long-term ROI. The Staffing Angel® suite of labor management applications currently serves a diverse group of customers within the healthcare delivery sector. Whether you’re a 50 bed rural hospital or a 1000+ bed health system, we have the application, but more importantly, the **expertise** to design a solution to fit your labor-management needs.

For additional information, visit www.staffingangel.com