

# Flexible Scheduling Options help Emory Eastside Medical Center increase Employee Satisfaction and Retain Staff

## Immediate Impact on Employee Satisfaction

A common challenge faced by many U.S. Hospitals is how to effectively recruit and retain skilled nursing employees in a job market that is highly competitive for that talent. As most hospitals offer attractive signing and/or contract completion bonuses to lure potential employees, many facilities are looking to offer more tangible benefits beyond that of monetary. Emory Eastside Medical Center decided to take a grassroots approach when they listened to the needs of their respective employees and potential hires. A common theme heard was the request for flexible scheduling options that would allow employees to manage their schedules around their lives. Jennifer Mothorp of Emory Eastside comments on Staffing Angel's impact on her ED Unit, ***"Internal staff satisfaction. The application provides a huge satisfier for staff to self schedule. We have more satisfied prn employees as many more want to work. We were losing our prn staff because we were not calling them and so they sought work elsewhere. Now they are happy and their time is being utilized."***

## Straightforward, Flexible Installation and Launch

Jennifer comments further on working with HNS Software, LLC for the deployment, ***"Working with HNS, they were and are consistent and available. They were always there when we had a need and came up with good ideas of how Staffing Angel would fit best for our facility. They were intuitive and listened to our needs rather than trying to make us fit to the product, we didn't have to change our process. It's such a relief to have our paper schedules gone!"***

Staffing Angel RN is a highly scalable solution designed to automate the labor management processes of scheduling and staffing. Staffing Angel RN harnesses the power of the web through a "rules-based" application to provide the ultimate in schedule automation while ensuring the correct clinical mix for every shift and every unit within a hospital. Staffing Angel RN can be accessed from any internet connection by all users allowing full optimization of all FTE and PRN employees. Self-scheduling, Set-Scheduling, Dispatching Open needs, and Shift Bidding paired with comprehensive, proactive real-time reports are but just a few features offered.

## About Emory Eastside Medical Center

Emory Eastside Medical Center is a 200-bed acute care medical center located in Snellville, Georgia. Owned and Managed by Hospital Corporation of America (HCA), Emory Eastside's medical staff totals over 400 physicians and the hospital employs over 1350 clinical and support staff.

## About HNSSoftware, LLC

Founded in 2000, HNS Software was formed with a vision to develop and harness the power of web-based applications to solve the age-old dilemma of taming the chaos of labor-management and staffing/scheduling. We are a nimble, customer-centric organization that does not subscribe to a "one-size-fits-all" approach to application development. Our applications achieve real-world results and are built to provide both immediate and long-term ROI. The Staffing Angel® suite of labor management applications currently serves a diverse group of customers within the healthcare delivery sector. Whether you're a 50 bed rural hospital or a 1000+ bed health system, we have the application, but more importantly, the **expertise** to design a solution to fit your labor-management needs.

For additional information, visit [www.staffingangel.com](http://www.staffingangel.com)