

Walton Regional Medical Center eliminates supplemental agency labor with Staffing Angel RN™

Elimination of Supplemental Agency Labor in Six months

A common challenge faced by rural health facilities is how to cost-effectively manage a department's staffing level to ensure adequate coverage for a fluctuating patient census. Due to the smaller bed size of many rural hospitals, small changes in the number of patients can result in the need to adjust staffing levels accordingly. Last minute staffing needs are often filled by supplemental staffing agencies that charge a premium to the hospital for labor services. Walton Regional Medical Center addressed this issue as a key problem to be fixed by Staffing Angel RN. Sharon Queen, CNO of WRMC explains, "We have always used self-scheduling. We were dependent upon the nurse to put her time in, in a timely manner. It was very laborious trying to handle five different units with paper self-scheduling. We also staffed for about 75% of our beds, our average census, and we were supplementing that with a lot of agency use." Since all of our nurses can see shifts online and receive dispatches for last minute needs, the need for agency labor has dried up." "There was tens of thousands dollars a month for agency use in a small facility. Now we take that money and put it towards incentives for our own employees." **To be more specific, WRMC eliminated over \$60,000 per month in agency expenditures.**

Web-based system appeals to younger, tech-savvy employees

Ms. Queen comments on employee feedback, "They love it." "With the generation of nurses that we have now, this is the only way in their minds that you would do staffing; they wouldn't do paper. When they came along, they didn't take their test on paper, they took it on the computer."

Long-term benefits of cost-effective coverage for increased quality of patient care

When asked about the benefits of Staffing Angel RN to WRMC, Ms. Queen replied, "Using a Web-based program to do staffing; it makes the whole staffing issue mobile, and I can work on it at any time of the day. I can make sure we have the right nurses here to take care of the patients. We're able to go in and look at what it is costing us everyday for the nurses that we have and we are continuing to work on that piece of it. As we secure our staff, we can look at how I can minimize the cost without compromising the care. "

Staffing Angel RN is a highly scalable solution designed to automate the labor management processes of scheduling and staffing. Staffing Angel RN harnesses the power of the web through a "rules-based" application to provide the ultimate in schedule automation while ensuring the correct clinical mix for every shift and every unit within a hospital. Staffing Angel RN can be accessed from any internet connection by all users allowing full optimization of all FTE and PRN employees. Self-scheduling, Set-Scheduling, Dispatching Open needs, and Shift Bidding paired with comprehensive, proactive real-time reports are but just a few features offered.

About Walton Regional Medical Center

WRMC is a 77 bed, 400 Employee, JCAHO accredited facility located in Monroe, Georgia. WRMC is managed by Health Management Associates, Inc. of Naples, FL.

About HNSSoftware, LLC

Founded in 2000, HNS Software was formed with a vision to develop and harness the power of web-based applications to solve the age-old dilemma of taming the chaos of labor-management and staffing/scheduling. We are a nimble, customer-centric organization that does not subscribe to a "one-size-fits-all" approach to application development. Our applications achieve real-world results and are built to provide both immediate and long-term ROI. The Staffing Angel® suite of labor management applications currently serve a diverse group of customers within the healthcare delivery sector. Whether you're a 50 bed rural hospital or a 1000+ bed health system, we have the application, but more importantly, the **expertise** to design a solution to fit your labor-management needs.

For additional information, visit www.staffingangel.com