

Transolutions, Inc.

Transolutions, Inc. is a technology-driven healthcare information company providing medical transcription, and advanced text-based services and products to acute care facilities, clinics and surgery centers. Transolutions offers a wide range of medical transcription services, including emergency overflow, partial and total outsourcing to acute care facilities, clinics and surgery centers. Clients can expect to save up to 15-30% over the cost of an internal transcription department.

The Problem:

Transolutions allow their customers to determine the timeline necessary for the completion of each job. To ensure an on-time and accurate transcription, Transolutions employs a network of home-based Medical Transcriptionists to manage hundreds of daily transcription jobs across the U.S. To coordinate these open positions in a traditional manner posed a serious problem for Transolutions as this process was manual, inefficient and did not allow for a quick turnaround time to provide a high level of customer satisfaction for job completion.

The Solution:

Staffing Angel On-Demand™ provided a web-based solution that automatically creates an open job for each transcription request. Jobs are created with a specific timeline for completion, and are matched to respective transcriptionists based upon transcription proficiency on various platforms. The transcriptionists each have a Username and Password to access the system, accept jobs, and total hours spent on job completion. The hours are automatically tabulated and compiled for employee direct deposit and client direct bill

The Result:

Staffing Angel On-Demand™ created a seamless, On-Demand application that allows automated job matching and management to a national mobile workforce. The timeline for job acceptance and completion has been significantly reduced providing a high level of service to Transolution's clients and back-office, operational efficiencies for Transolutions.