



**American Hospice**

## American Hospice chooses Staffing Angel RN™ for System-wide Shift Scheduling

### **National Hospice provider automates scheduling with Staffing Angel™**

As the oldest US provider of compassionate Hospice Care, American Hospice strives to provide the highest level of service to its patients through every phase of the Hospice journey. To offer flexibility for individual patient-choice options requires multiple levels of staffing for in-patient and outpatient settings. The need to automate the scheduling process for hundreds of Nurses, Patient Care Technicians, and Patient Care Staff to ensure daily shift coverage across multiple states, led American Hospice to choose Staffing Angel RN™. The roll-out for the Arizona and Georgia markets running daily scheduling operations on Staffing Angel RN™ was completed in October of 2008.

#### **Greer Myers, Vice President Corporate Development comments:**

***“As our presence grew into multiple sites across the U.S., we never wanted to lose sight of our purpose to provide the highest quality of patient care.” To achieve this goal, we needed a system that allowed for flexible scheduling to accommodate the needs of our employees.” Specifically, we wanted to provide our employees with an easy way to schedule shifts and at the same time ease the burden on our management teams with a scheduling system that reduced the amount of time needed to fill shifts.”***

When asked to qualify specific feedback on the application, Mr. Myers responded, ***“We were able to significantly reduce overtime, the use of contract labor, and gain much better visibility into our operations as a result of using Staffing Angel™”***

***“The best strength of the Staffing Angel™ team was being able to wade into the project with a defined objective, but without a certain path. SA has worked with us to determine the best path for our individual locations.”***

***“Staffing Angel RN™ is extremely flexible and the implementation has been very hands-on.”***

#### **About American Hospice:**

American Hospice (AH), the oldest hospice management company in the U.S., is one of the five or ten largest hospice companies in the country. Headquartered in Jacksonville, Florida, AH has ten hospices in Phoenix and Avondale, Arizona, Oklahoma City, Oklahoma, an Atlanta and Jonesboro, Georgia, Bloomfield and Tom's River, New Jersey, and in Richmond, Tappahannock, and Farmville, Virginia.

[www.americanhospice.com](http://www.americanhospice.com)

#### **About HNS Software, LLC**

Founded in 2000, HNS Software was formed with a vision to develop and harness the power of web-based applications to solve the age-old dilemma of taming the chaos of labor-management and staffing/scheduling. We are a nimble, customer-centric organization that does not subscribe to a “one-size-fits-all” approach to application development. Our applications achieve real-world results and are built to provide both immediate and long-term ROI. The Staffing Angel™ suite of labor management applications currently serves a diverse group of customers within the healthcare delivery sector. Regardless of your organization's size, we have the application, but more importantly, the **expertise** to design a solution to fit your labor-management needs.

For additional information, visit [www.staffingangel.com](http://www.staffingangel.com)